

ESCAMBIA COUNTY FIRE-RESCUE

Rules, Policies, and Guidelines

7100.010

Special Operations Dispatch and Response Procedures

Implemented: 12/15/2006

Revised: 9/24/2009

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Frank Edwards

, Fire Chief

PURPOSE:

The purpose of this guideline is to establish a method of dispatch for the Special Operations Team. This guideline should be followed for, but not limited to the following calls; vehicle vs. building, car vs. 18 wheelers or larger with entrapment, person trapped in a confined space, any high angle rescue, any type structure collapse, any industrial accident, or upon dispatcher discretion.

OBJECTIVE:

Based on the number of personnel required to successfully mitigate a wide variety of Special Operations incidents, a procedure must be established to provide adequate staffing for these incidents. With personnel responding from their private residence, there has to be a method of recalling them and assuring the apparatus and personnel arrive at the scene in a timely manner.

SCOPE:

Special Operations Team dispatch

PROCEDURE:

- I. Units to be dispatched
 - A. The following units will be dispatched on all Special Operations calls
 1. Closest station
 2. Engine 3
 3. Rescue 3
 4. Ladder 12
 5. On Duty Battalion Chief
 - B. Information to be provided
 1. Type of incident
 2. Location of incident
 3. Tac channel assigned
- II. Dialogic Procedure
 - A. Off duty personnel will be notified of recall incidents via the county Dialogic system. When making notifications via Dialogic, the order of preference for calls will be:
 1. Cellular Phone
 2. County Alpha Pager
 3. Home Phone

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4. Email Notification
- B. The system will notify personnel of the incident and provide the following information:
 1. Type of incident
 2. Location of incident and staging area
- C. It is mandatory that all personnel acknowledge the notification from Dialogic to ensure that the notifications are being received.

III. Response Procedures

- A. Upon receipt of a call for Special Operations, the dispatcher will notify the closest station, Engine 3, Rescue 3, Ladder 12 and B2.
- B. The crew of Engine 3 will respond with Rescue 3 and the collapse trailer.
- C. Once they have arrived on scene and determined the resources necessary, they can either handle with the crews on scene or activate the Dialogic for off duty Special Operations Members.
- D. Once the incident has been mitigated, the units will return to service at their respective Stations.

Off Duty Personnel Reporting Procedure

Personnel responding to the recall shall notify, via phone or Nextel, the on duty Battalion Chief. This notification shall include the responders name and the location they are reporting to. This will ensure that they are reporting to the staging area.

All personnel responding shall have their valid County Identification Card on their person when responding to the scene to ensure access to the scene. Personnel without a valid County Identification Card may be denied entry to the scene.

When responding to the scene, in accordance with Escambia County Fire Rescue Rules and Regulations, personnel shall respond with normal traffic, following all traffic laws, and shall not utilize any red lights or sirens in their personal vehicle.

Upon arrival at the staging area, personnel are to park their personal vehicle out of the immediate area where cold zone operations are being conducted, preferably in a designated Level 2 staging area.